



Passed by Executive: 7 January 2009
Passed by Union Council and became Policy: 26 January 2009
Lapses: January 2012

Parcel Farce

This Union Notes:

1. The front page story in the November 2008 edition of The Source
2. A letter from UNITE to all residents explaining that parcels will no longer be accepted by UNITE
3. The removal nationwide of parcel delivery to UNITE halls
4. That UNITE run three student halls of residence in Coventry, Raglan House, Callice Court and Paradise House
5. The location of parcel depots in Coventry. For example the City Link depot is on Phoenix Way and is not accessible by foot
6. That it currently costs £94 to live in Raglan House and Callice Court. This will rise to a cost of £105 per week to live in Raglan House and Callice Court and £99 to live in Paradise House in 2009/10
7. That when students moved into these halls they expected to be able to receive parcels

This Union believes:

1. Receiving parcels is an important part of student life particularly for international students
2. That students who do not have their own transport will struggle to collect parcels from any depot apart from the Royal Mail on Bishop Street
3. It is not fair to change the terms of where you are living only a few weeks of living there
4. The arguments put forward by UNITE are weak and they should be putting the customer interests at the forefront of everything they do and not just their own
5. Students pay a lot to live in UNITE accommodation; they deserve the best service they can get
6. That all student accommodation should accept parcels

This Union Resolves:

1. To mandate the VP Communications to run a campaign on this issue to raise awareness with students
2. To mandate the VP Communications to write a letter to the Chief Executive of UNITE, Mark Allan, to explain students concerns on this issue

Proposed by: Rich Hayward, VP Communications
Seconded by: Executive Committee