

## Support Regarding Domestic Abuse

We know that COVID-19 will have serious impacts on the lives of those experiencing domestic abuse. We know some individuals may be feeling unsafe with the prospect of being isolated in the house with their perpetrator. We want to reassure survivors that staff or students that there are resources available to help. For more information visit:

<https://www.womensaid.org.uk/covid-19-coronavirus-safety-advice-for-survivors/>

Domestic abuse takes place within relationships or families, affecting people across society regardless of age, gender, race, sexuality, wealth and geography. **All genders can experience domestic abuse.** The year ending March 2018 Crime Survey for England and Wales (CSEW) estimated that 6.1% of adults aged 16 to 59 years had experienced domestic abuse in the last year, equivalent to 2 million victims, with those aged between 20-24 at the highest risk of experiencing domestic abuse.

Abuse may take many forms: *stalking, sexual assault, rape, harassment, physical assault, emotional abuse such as being prevented from seeing your friends and financial factors such as not having sufficient control over your money.*

**You can find out more about Domestic Violence and Abuse here:**

<https://www.helpguide.org/articles/abuse/domestic-violence-and-abuse.htm>

Whatever the situation, if you, or someone you know is experiencing domestic abuse, remember:

- Domestic violence and abuse are not acceptable
- Anyone experiencing domestic violence and abuse is not to blame
- Help and support is available.

## Coventry

### On Campus -

**Protection Services:** The team has a 24/7 response to incidents on campus or in University-owned accommodation and they staff a campus-wide CCTV surveillance system. If you are concerned about anything on campus call the emergency hotline on 024 7765 8555.

**Police Liaison Officer:** A member of West Midlands Police Force works closely with the University's Protection Service helping to keep students safe on campus. You can contact the Police Liaison Officer on 024 7679 5967.

**Welfare Services:** The university welfare service are able to assist with cases of domestic violence and abuse, and will offer help on an individual basis. The Welfare team are based in the Hub and can be contacted on 024 7765 8029 or by email [welfare.ss@coventry.ac.uk](mailto:welfare.ss@coventry.ac.uk)

**Amber Taroni: Case Manager (Tackling Harassment & Hate Incidents):** You can contact Amber who is able to assist with incidents of sexual harassment, sexual assault, hate crimes and domestic abuse. You can email Amber at [ac9984@coventry.ac.uk](mailto:ac9984@coventry.ac.uk) or by phone: 07974984436

**Student Union Advice Centre:** SUAC Students' Union Advice Centre (SUAC) is a free, independent and confidential service for all students. We give advice and support, and provide representation when necessary, on a wide range of problems. If we cannot provide the help you need we will refer you on to an agency that specialises in your inquiry. Email [suadvice@coventry.ac.uk](mailto:suadvice@coventry.ac.uk) with your name, student number, telephone number, and a brief description of your issue.

**University Counselling and Mental Health Team:** To access the counselling and mental health services at the university, you can call the team on 024 7765 8029 or email [counsell.ss@coventry.ac.uk](mailto:counsell.ss@coventry.ac.uk)

### Off Campus-

**Police:** In an emergency, always contact the police. You can call them using the number **999**. Or in a non-emergency call **101**.

**Coventry Haven Women's Aid:** Their SAFE TO TALK Helpline is available 08001114998 (Monday - Friday: 8.30am to 5.30pm Saturday - Sunday: 10am - 1pm) Or you can contact them via email on: [referrals@coventryhaven.co.uk](mailto:referrals@coventryhaven.co.uk) with details of when and how it is safe for them to contact you. <https://www.coventryhaven.co.uk/>

**Coventry Domestic Violence and Abuse Support Services (CDVASS):** This includes advice about safe accommodation, a support service to victims from **Black, Asian, Minority Ethnic and Refugee communities** as well as an advice service for all victims. Ring their helpline on: **0800 035 5309**  
<https://cid.coventry.gov.uk/kb5/coventry/directory/service.page?id=1pGFwac-SEO>

**Women's Aid:** Women's aid offers advice, support and information nationally. They have an online chat service, as well as an email service & forums.  
<https://chat.womensaid.org.uk/>

**Men's Advice Line:** The men's advice line offers information and advisors who can offer male survivors emotional support & practical information, including a web chat service. You can email - [info@mensadviceline.org.uk](mailto:info@mensadviceline.org.uk) or visit <https://mensadviceline.org.uk/>

**National LGBT+ Domestic Abuse Helpline:** Emotional and practical support for LGBT+ people experiencing domestic abuse. T: **0800 999 5428**  
E: [help@galop.org.uk](mailto:help@galop.org.uk)

**National Domestic Violence Helpline (including Refuge):** Telephone 0808 2000 247 Website [www.nationaldomesticviolencehelpline.org.uk](http://www.nationaldomesticviolencehelpline.org.uk)

**Supportline:** If you've been affected by crime and you need confidential support or information, call our Supportline for free on 08 08 16 89 111. You can dial 141 to hide your number, but please check with your network provider as this doesn't work on some mobile networks. Supportline operates 24/7, every day of the year, including Christmas. We're independent of the police and anyone can contact us for support, regardless of whether the crime has been reported or how long ago it took place.

## London:

### On Campus-

**Student Union Advice Centre:** SUAC Students' Union Advice Centre (SUAC) is a free, independent and confidential service for all students. We give advice and support, and provide representation when necessary, on a wide range of problems. If we cannot provide the help you need we will refer you on to an agency that specialises in your inquiry. Email [suadvice@coventry.ac.uk](mailto:suadvice@coventry.ac.uk) with your name, student number, telephone number, and a brief description of your issue.

**CU London Student Support Team:** We offer a comprehensive, in house student support service, available for all students. Email: [studentsupport.cul@coventry.ac.uk](mailto:studentsupport.cul@coventry.ac.uk)

**Coventry University London Wellbeing Team:** The Wellbeing team at the university provides practical and emotional support for students, and are often the first port of call for students experiencing difficulties. Email: [care.culc@coventry.ac.uk](mailto:care.culc@coventry.ac.uk)

### Off Campus-

**Police:** In an emergency, always contact the police. You can call them using the number 999. Or in a non-emergency call 101.

**Women's Aid:** Women's aid offers advice, support and information nationally. They have an online chat service, as well as an email service & forums. <https://chat.womensaid.org.uk/>

**Men's Advice Line:** The men's advice line offers information and advisors who can offer male survivors emotional support & practical information, including a web chat service. You can email - [info@mensadvice.org.uk](mailto:info@mensadvice.org.uk) or visit <https://mensadvice.org.uk/>

**National LGBT+ Domestic Abuse Helpline:** Emotional and practical support for LGBT+ people experiencing domestic abuse. T: 0800 999 5428  
E: [help@galop.org.uk](mailto:help@galop.org.uk)

**Victim Support Tower Hamlets:** Tel: 0207 364 2448/7957 or 0808 1689 111  
(‘Supportline’ - 24 hr) Email: [vs.towerhamlets@victimsupport.cjsm.net](mailto:vs.towerhamlets@victimsupport.cjsm.net)

**LBTH DV Helpline:** One Stop Shop takes place every Thursday from 9.30am – 12.30pm at Idea Store Whitechapel, (321 Whitechapel Road, London, E1 1BU).  
0800 279 5434 (DV Freephone) 0207 364 4986 (DV Landline)  
[domestic.violence@towerhamlets.gov.uk](mailto:domestic.violence@towerhamlets.gov.uk)  
[www.towerhamlets.gov.uk/domesticviolence](http://www.towerhamlets.gov.uk/domesticviolence)

**City of London Vulnerable Victim Advocate (VVA):** Supportline 08 08 16 89 111  
Monday- Friday 8pm-8am, weekends are 24 hours Telephone: (07944 634946 Office hours) Email [col.vva@victimsupport.org.uk](mailto:col.vva@victimsupport.org.uk) Website: [www.victimsupport.org.uk](http://www.victimsupport.org.uk)

**City of London Police Public Protection Unit:** Bishopsgate Police Station 182  
Bishopsgate London EC2M 4NP Telephone 0207 601 290 (0800 – 1800hrs, Monday to Friday) Email [Publicprotectionunit@cityoflondon.pnn.police.uk](mailto:Publicprotectionunit@cityoflondon.pnn.police.uk) Website [www.cityoflondon.police.uk](http://www.cityoflondon.police.uk)

**National Domestic Violence Helpline (including Refuge):** Telephone 0808 2000 247 Website [www.nationaldomesticviolencehelpline.org.uk](http://www.nationaldomesticviolencehelpline.org.uk)

## Scarborough:

### On Campus-

**Student Union Advice Centre:** SUAC Students’ Union Advice Centre (SUAC) is a free, independent and confidential service for all students. We give advice and support, and provide representation when necessary, on a wide range of problems. If we cannot provide the help you need we will refer you on to an agency that specialises in your inquiry. Email [suadvice@coventry.ac.uk](mailto:suadvice@coventry.ac.uk) with your name, student number, telephone number, and a brief description of your issue.

**Wellbeing Team:** CU Scarborough has a dedicated Student Wellbeing team on hand to support you during your time studying with us. You can contact the team by emailing [welfare.cus@coventry.ac.uk](mailto:welfare.cus@coventry.ac.uk) or by visiting the Customer Service Helpdesk on the ground floor of the main campus building.

### Off Campus -

**Police:** In an emergency, always contact the police. You can call them using the number **999**. Or in a non-emergency call **101**.

**North Yorkshire County Council:** Partner agencies across North Yorkshire and the City of York are committed to improving the safety and outcomes for all

adults and children who are victims or survivors of domestic abuse

<https://www.northyorks.gov.uk/domestic-abuse>

**IDAS – Independent Domestic Abuse Service:** Independent Domestic Abuse Services, (IDAS) are extending their live chat service to provide additional support to people who are afraid of their partner or family member. <https://www.idas.org.uk/>  
Tel: 03000 110 110 National 24 hour helpline Tel: 080 2000 247

**Foundation Housing:** Foundation has two teams operating in Scarborough. Their Domestic Abuse Service works in close collaboration with the Police, Housing, Health, Social Services and other relevant agencies, offering a holistic approach for customers dealing with the effects of domestic abuse. Tel: 01723 365609 Email: [scarboroughdas@foundationuk.org](mailto:scarboroughdas@foundationuk.org)

**Victim Support Yorkshire and Humber:** If you have been affected by crime and need support or information - Tel: 01609 643100 Mon – Fri 8.00am – 7.00pm

**Supportline:** If you've been affected by crime and you need confidential support or information, call our Supportline for free on 08 08 16 89 111. You can dial 141 to hide your number, but please check with your network provider as this doesn't work on some mobile networks. Supportline operates 24/7, every day of the year, including Christmas. We're independent of the police and anyone can contact us for support, regardless of whether the crime has been reported or how long ago it took place.

**The Women's Community Project:** A community resource for women who are victims of sexual or domestic abuse, offering a range of groups and classes including holistic therapies and counselling. Our current groups include Zumba, Creative writing and painting with acrylics, Reiki, Massage and reflexology, Smart recovery, anxiety management and peer support.. Referrals to the women's community project can be made over the telephone by calling 01723 354093. Referrals are processed the next working day.

**Women's Aid:** Women's aid offers advice, support and information nationally. They have an online chat service, as well as an email service & forums.

<https://chat.womensaid.org.uk/>

**Men's Advice Line:** The men's advice line offers information and advisors who can offer male survivors emotional support & practical information, including a web chat service. You can email - [info@mensadvice.org.uk](mailto:info@mensadvice.org.uk) or visit

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