

Hate Incident Services & Support

University Online Harassment & Hate Crime Reporting Service

Service:

Report and see a trained specialist advisor if you have experienced or witnessed incidents based on:

- Race
- Age
- Sex
- Gender & Gender Identity
- Sexual Orientation
- Disability
- Faith

Contact:

Visit the website to make a report by [clicking here](#).

Students' Union Advice Centre

Service:

The Students' Union Advice Centre (SUAC) is a third party hate crime reporting centre. They can offer help on reporting the incident, support you with practical issues that may have arisen from your experience and direct you to specialist support services when necessary

Contact:

Visit the website [clicking here](#). Or email: suadvice@coventry.ac.uk with your name, student number, telephone number, and a brief description of your issue.

True Vision

Service:

True Vision has been developed so that you can report hate crimes to the police online, and do not have to visit a police station. You can report anonymously if you choose and you can also report online hate material.

Contact:

Visit the website [clicking here](#).

The police

Service:

If you feel like you are in immediate danger and are experiencing a hate incident, you should contact the police immediately. You can also report the incident to the police after it has taken place, by calling their non-emergency number.

Contact:

For emergencies contact: *999* immediately or for non-emergencies contact the police by phone on *101*. They also have a new live chat service (available 8am - midnight each day), [click here](#) to visit.

Coventry University Counselling And Mental Health Service

Service:

Offers Counselling Sessions, Mental Health Support & Professional Advice if you have experienced or witnessed a hate incident.

Can assist with issues such as:

- Depression
- Anxiety
- Stress

Contact:

Email counsell.ss@coventry.ac.uk or visit the website by [clicking here](#)

Victim Support

Service:

Victim Support is an independent charity that offer free and confidential support to those affected by any form of crime. You can contact your local victim care team, request support online or call the Supportline for free.

Contact:

Visit the website by [clicking here](#). Call the free 24/7 Supportline on 08 08 16 89 111 or [start a live chat](#).

Stop Hate UK

Service:

Stop Hate provide support and information to people affected by all forms of Hate Crime in locations across the UK, including support on specific types of hate crime such as LGBT+ and Disability Hate Crime. They have video relay for BSL interpreters too.

Contact:

Visit the website by [clicking here](#). Call their 24 hour Helpline on 0800 138 1625.

Shout 85258

Service:

Shout 85258 is a free, confidential, anonymous mental health text support service that you can access 24/7. They can offer you support and advice on a number of issues including:

- Abuse
- Bullying
- Depression
- Anxiety
- Self-harm

Contact:

To start a conversation, text the word 'SHOUT' to 85258

SupportLine

Service:

SupportLine provides a confidential telephone helpline offering emotional support to any individual on any issue. The Helpline is primarily a preventative service and aims to support people before they reach the point of crisis. It is particularly aimed at those who are socially isolated, vulnerable, at risk groups and victims of any form of abuse.

Contact:

Visit the website by [clicking here](#). Call 01708 765200 or Email: info@supportline.org.uk
